

Dear Participant,

Summer is here, and so is your latest edition of the Company Vehicle Program Newsletter! Inside, you'll find key updates, helpful reminders, and resources to support your company-owned vehicle experience.

This edition includes some exciting news, important program reminders, and more. As always, if you have any questions, please reach out to us via email: <a href="mailto:cocars@stellantis.com">cocars@stellantis.com</a>.

Have a safe summer,

**Company Vehicle Operations** 

# **Coming Soon**



Get Ready for 2026 Model Year (MY) Vehicle Ordering

Great news—26MY vehicles will be available to order later this summer or early fall. If you're eligible\*, now's the perfect time to start thinking about your next company vehicle.

\*You'll receive an email notification when your vehicle becomes eligible for replacement.



Self-Inspection Tool for Dealership Returns

Participants returning a Company-owned vehicle at a dealership must complete a brief mobile self-inspection.

Submission instructions, requirements, and other important information will be shared soon.



**Contact Us Form** 

To help streamline communication and ensure your questions are answered promptly, we're developing a new Contact Us form.

Stay tuned for more details!

# **Program Updates & Reminders**

### Avoid Extra Toll Fees this Season

As summer travel picks up, we want to remind all Company Vehicle Program participants who travel on toll roads to check that their transponder account is properly set up to avoid unnecessary toll processing fees.

If not paid through a valid transponder account, charges will be processed through Toll Guard—in addition to the toll fee, there is a \$5 processing fee or \$25 processing fee for roads that don't accept electronic payments.

**Learn more online**: Log into <a href="mailto:chryslercocar.com">chryslercocar.com</a> Billing & Reimbursement > Tolls & Violations

### You'll Be Notified When It's Time to Order Your Replacement Vehicle

You will receive an email notification when it's time to order a replacement vehicle, based on the month you took delivery. You can find your delivery date on the online ordering system under the "Current Vehicles" section. You will keep your current vehicle until your new one is delivered.

### Loaner Vehicles for Southeast (SE) Michigan (MI) Participants

If you reside in SE MI and are in need of a loaner vehicle, you can request one from the Lapeer Road Marshaling Center (LRMC). Loaner vehicles are for when your company lease is in for repairs for three or more days.

**SE MI Counties:** Genesee, Lapeer, Livingston, Oakland, Macomb, Wayne, Washtenaw.

**Note:** Loaners are based on availability and may not be a comparable vehicle.

**Learn more online:** Log into <a href="mailto:chryslercocar.com">chryslercocar.com</a> Lapeer Road Marshaling Center > Loaner Vehicles

### **Assigned Driver Training Required**

All program training assigned by CVO is required to be completed by the specified due date. Failure to complete this training can prevent you from placing a vehicle order.

### Help Us Improve Quality – Submit Your Monthly IDS Report

As part of our commitment to vehicle quality and customer satisfaction, all program participants are required to submit a <u>Monthly Vehicle Evaluation Report</u> in the <u>Incident Disposition System (IDS)</u>. If you observe any quality-related concerns with your company-owned vehicle, please document and report them through IDS.

Providing detailed information—such as images, steps to reproduce the issue, and whether it's recurring—helps us investigate and address concerns more effectively.

Learn more on The Hub.



### Did you know?

The most popular vehicle ordered in the Company Vehicle Program is the Jeep Grand Cherokee.

## **Tech Corner**

# Just for You: The Newest Bundles from Connected Services

Your new company vehicle comes with a complimentary trial of up to **1-year of Brand Connect Services** from safety and security to vehicle performance.

The **Brand app** grants you access to convenient remote vehicle features like remote start/stop, lock/unlock and honk horn/lights. Take control right from your smartphone – anytime, anywhere.

Visit your **Owner Site** to learn more about your specific vehicle's included features and services. As well as great offers on additional features such as a **Wi-Fi® Hotspot Service – Unlimited Data Plan.** 

### YOUR LIFE, CONNECTED

















### **Questions?**

In your vehicle, please press the "Assist Button" near the rearview mirror, and choose "Connected Services" on the display to speak with a live agent.

### Additional Info

- SiriusXM Audio satellite radio for 3 months for 2025 Model Year (MY) and newer vehicles (on applicable models)<sup>^</sup>
  - 2025MY and newer Grand Wagoneer, Wagoneer and Wagoneer S receive a 6-month trial.

^These terms are the same as retail vehicles.

## **Resources**



### General

FAQs



## **Online Ordering System**

- Check driver eligibility status
- Add/remove dependent driver
- LRMC info
- Vehicle ordering
- Configure/price a vehicle
- Access the mobile web app
- Log in <u>here</u>.



### Website

Log in here.



### **Contact Us**

 A full list of helpful contact information can be found online, access it <u>here</u>.

